

# Islam Mohamed Yousri

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Senior Business Analyst | Product Owner | Product Manager

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## Professional Summary

Strategic and results-driven Senior Business Analyst and Certified Product Owner with 6+ years of experience leading digital transformation across real estate, construction, and healthcare sectors. Proven ability to translate business needs into scalable software solutions using Agile. Skilled in backlog management, stakeholder collaboration, user stories, and end-to-end delivery. Passionate about value-driven product design.

## Core Skills

- Business Analysis: Requirements gathering, process mapping, gap analysis
- Product Ownership: Product backlog, roadmap, sprint planning, stakeholder alignment
- Tools: JIRA, Confluence, MySQL, Balsamiq, Draw.io, Trello
- Agile & Scrum: Scrum ceremonies, PSPO III, PSM III, PAL-EBM
- Technical: ERD, wireframes, user stories, UML, SQL, manual testing
- Soft Skills: Communication, facilitation, user empathy, problem-solving

## Professional Experience

### THIQAH Business Services – Sr. Business Analyst & Product Owner | Feb 2024 – Present

- Led analysis for SFDA's SDR platform, enhancing process efficiency and reducing post-launch issues by 35%.
- Created use case/activity diagrams, collaborated with Dev & QA to ensure quality delivery.
- Facilitated backlog prioritization aligning with SFDA strategic goals.

### GATES Developments – Sr. System Analyst | Aug 2023 – Feb 2024

- Led requirements analysis and user story development for a digital real estate platform.
- Created process flowcharts, ERDs, wireframes, and use case diagrams.
- Supported Agile ceremonies and documentation (SRS, traceability matrices).

### SECTORS Construction – Sr. ERP Developer | 2018 – 2023

- Directed full lifecycle of a custom ERP for construction, increasing process efficiency significantly.
- Designed and deployed 15+ modules (cost control, document control, invoicing, etc.).
- Established Agile practices, authored user guides, and recorded training videos.

### **PROCOOR – Account Manager | 2017 – 2018**

- Conducted client workshops, gathered requirements, performed gap analysis.
- Led ERP implementation, testing, and user onboarding.

### **BENAA for PM – Sr. Document Control & System Developer | 2014 – 2017**

- Led Document Control Team and developed custom application using Java (NetBeans IDE).

### **Khatib & Alami –Document Control| 2012 – 2014**

## **Education**

Cairo University – Pre-Master in IT | 2017 – 2018

Cairo University – Academic Diploma in IT | 2014 – 2017

Pharaohs Academy – BSc in Management Information Systems | 2008 – 2012

## **Certifications**

- Professional Scrum Product Owner™ PSPO I & II & III
- Professional Scrum Master™ PSM I & II & III
- Professional Agile Leadership™ PAL I – PAL-EBM
- PPDV, SPS, PSPBM,PSK1
- ECBA
- Software Product Management – Univ. of Alberta (Coursera)
- IT Project Management – Coursera

## **Projects**

[SECTORS ERP](#) – Construction

[AutoDocumentIVE](#) – Construction

[Medical Center Platform](#) – Healthcare

[ASLO Platform](#) – Supply Chain

[SDR Platform](#) – Healthcare